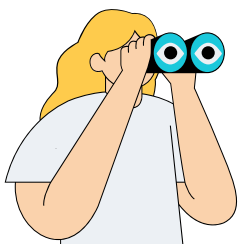




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## Unit 5 - Recognizing Nonverbal Communication

Being aware of nonverbal cues can help you better understand a patient's emotional state, needs or level of understanding.



### NONVERBAL CUES



Pay attention to the patient's:

### FACIAL EXPRESSIONS



Facial expressions – watch for subtle changes in facial expressions to gauge a patient's emotional state.

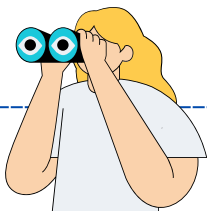
### BODY LANGUAGE

Posture, gestures and overall body movement.



### VOICE OF VOICE

Tone of voice and eye contact



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